

CARM will be delivered in a phased approach.



Implementation Stage

(Build, Testing and Deployment targeted to begin)

Key Functionality

- ✓ Re-platform of ARL/RL solution onto SAP S/4HANA database
- ✓ Implementation of the CARM Managed Services model

Spring
2020

Release 0

Account Receivable Ledger (ARL) will be re-platformed to the SAP S/4HANA environments

Key Functionality

- ✓ CARM Client Portal is accessible only to clients with an RM account
- ✓ CARM Internal Portal
- ✓ Manage payment processing (online payments, pre-authorized debit, etc.)
- ✓ CBSA Commercial Client Portal with the HS classification tool
- ✓ Tariff data management
- ✓ Case management functionality for rulings
- ✓ Revenue reporting

Fall
2020

Release1

Basic portal functionality will be introduced

Key Functionality

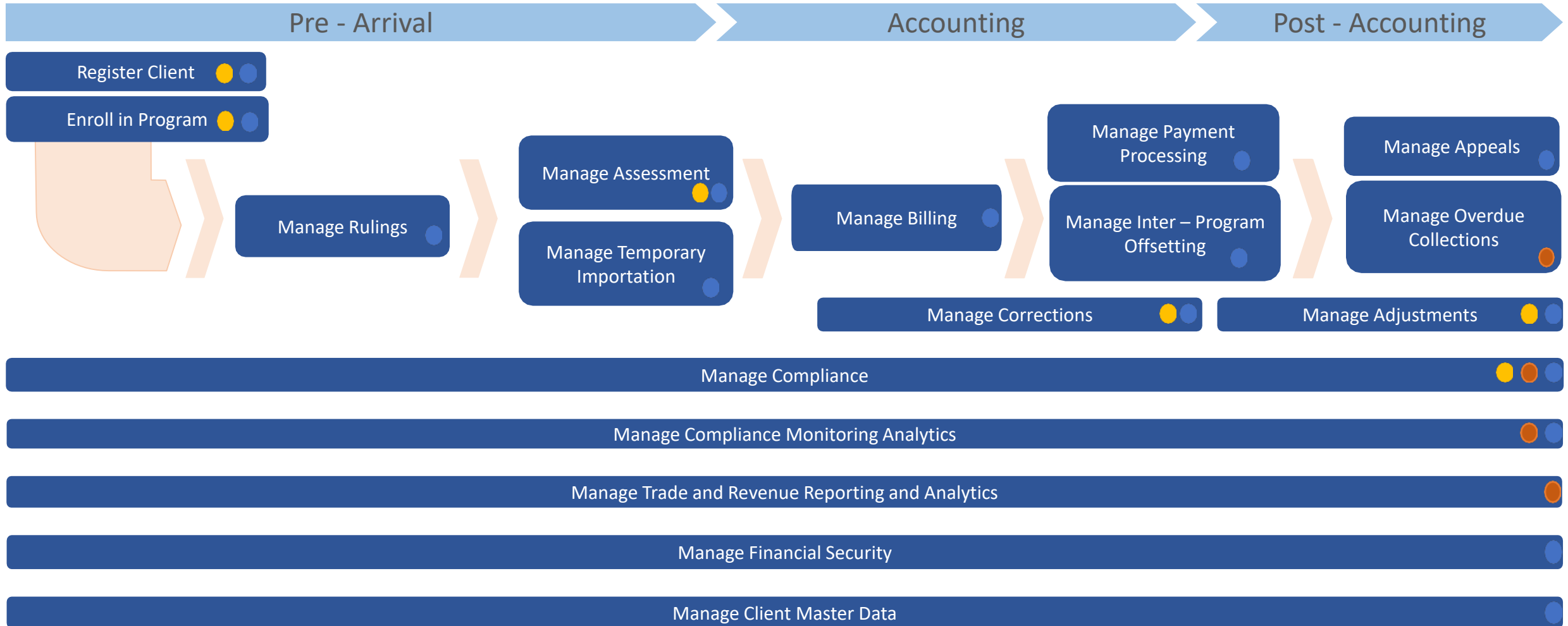
- ✓ Register & enrolment of all CBSA clients
- ✓ New portal functionality and notifications
- ✓ Electronic declarations
- ✓ Digital versioning and mass editing capabilities
- ✓ Basic re-assessment risking
- ✓ Case management functionality for appeals, compliance and risks
- ✓ New offsetting options
- ✓ CBSA pre-collections options
- ✓ Central trade data reporting

Spring
2021

Release 2

Registration and enrolment will be available to all clients, as well as electronic declarations with versioning

The 17 core processes enabled by CARM will help the CBSA to realize the intended CARM benefits, thereby facilitating importation of commercial goods into Canada



● Reduced burden for Trade Partners ● Increased GoC revenues(\$) ● Improved CBSA efficiency